



27 February 2015

FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2015-8

Key Word: ICT Training

Subject: ICT Training

Request: **Date Received:** 30/01/2015 **Date of Response:** 27/02/2015

Thank you for your request for information received on 30 January 2015 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below.

Question 1

In last 2 years have you purchased any it technical training for the ICT /IT department from QA training covering it technical courses such as Microsoft VMware oracle citrix and Cisco.

Answer 1

No

Question 2

What is the exact job title of the manger or team leader in ICT/IT department who has made the purchase?

Answer 2

No information held as no technical training has been purchased

Question 3

Has the ICT/IT technical department pre-paid for this training, please state amounts.

Answer 3

No information held as no technical training has been purchased

Question 4

Have they in the last 3 years purchased a skills licence it training package from QA training please state the amount purchased and the amounts remaining?

Answer 4

No there has not been a purchase and therefore no information is held.

Question 5

Has the buying IT manger secured 3 quotes for the purchase of the skills licence? If so which were the other companies who submitted the exact same skills licence prices?

Answer 5

No there has not been a purchase and therefore no information is held.

Question 6

When will the next skills licence be purchased by the ICT/IT DEPARTMENT?



Answer 6

We do not hold information on this but to assist you we would anticipate that if a purchase is made it will be a regional procurement and will most likely be a draw down from Regional Microsoft Enterprise Agreement

Question 7

Who will purchase the next ICT technical training skills licence.

Answer 7

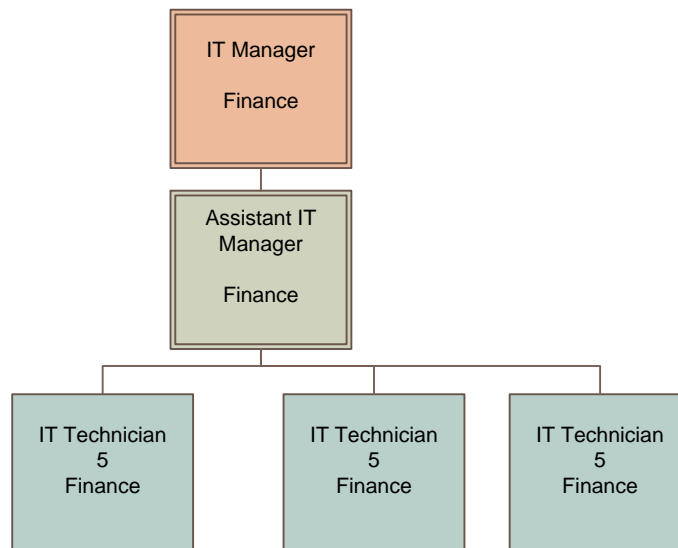
We do not information on this but to assist you, if a purchase is made it will be in line with procurement guidelines and via the Health and Social Care (HSC) Business Services Organisation (BSO)

Question 8

Please provide an ICT department organisation chart.

Answer 8

The IT Department falls under the remit of the Finance and ICT Directorate. The Directorate area is headed up by the Director of Finance and ICT. The IT Department structure is detailed below.



Question 9

How many people are there in the ICT department?

Answer 9

5 people

Question 10

Does the ICT / IT technical department purchase IT technical training for products such Microsoft, Cisco, VMware, Oracle and Citrix in February and March to utilise remaining budget for the financial year if so how do you justify the purchase?

Answer 10

IT technical training is purchased as required and not restricted to February/March periods.

I hope the above fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: www.informationcommissioner.co.uk
Phone: 0303 123 1114 **Email:** ni@ico.gsi.gov.uk
Post: Information Commissioner's Office, 3rd Floor, 12 Cromac Place,
Gasworks, Ormeau Road, Belfast, BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty

Alison Vitty (Miss)
CORPORATE MANAGER