

IF YOU HAVE A

COMPLAINT

ABOUT OUR SERVICES, WE WANT TO HEAR FROM YOU!

For more information on how to complain, you can pick up a leaflet from any Health and Social Care facility or contact our complaints manager.

The Patient and Client Council can also provide free and confidential advice on making a complaint. You can find out more by visiting www.patientclientcouncil.hscni.net or by phoning freephone 0800 917 0222

More details on the HSC complaints procedure are available at www.dhsspsni.gov.uk/hsccomplaints.htm

TALK TO US



PHONE US



EMAIL US



WRITE TO US



YOUR LOCAL CONTACT IS:

NI Ambulance Service HSC Trust
Admin and Complaints Manager
Site 30 Knockbracken Healthcare Park
Saintfield Road
BELFAST BT8 8SG
Tel: 028 9040 0999
Textphone: 028 9040 0871
Email: complaints@nias.hscni.net
www.niamb.co.uk



Health and
Social Care

LISTENING

• LEARNING

• IMPROVING